

## **CAMRA's Festival Code of Conduct**

Beer is great, cider and perry are great, and festivals should be a fun place everyone to enjoy them.

CAMRA welcomes all visitors to our festivals and seeks to provide an inclusive and welcoming environment in which to enjoy beer and cider, regardless of gender, sexual orientation, race, religion, disabilities or socio-economic status.

In attending this festival, visitors, volunteers and external company representatives working at the festival are agreeing to treat each other fairly and with respect.

Comments or behaviour which discriminate against, harass, or demean others will not be tolerated.

Breweries, cider producers and other vendors represented at the festival must also agree not to use discriminatory marketing to promote their products. Any such material will not be permitted and may be removed from the event.

Anyone who experiences or witnesses comments or behaviour contrary to this Code of Conduct should report it by either:

- Speaking to one of the Festival stewards, who will be briefed on handling and reporting complaints
- Reporting the incident at the designated 'Feedback and Complaints' point, which is on the Membership stand at the Bristol Beer Festival
- Using the 'Feedback and Complaints' form on the CAMRA website at [www.camra.org.uk/feedback-and-complaints](http://www.camra.org.uk/feedback-and-complaints)

The quicker an incident is reported on site, the greater chance there is to identify those involved and resolve the situation.

Those found to be in breach of this Code may face an official warning about behaviour or removal from the festival.

Members of CAMRA found to be in breach of this Code may also be subject to CAMRA's disciplinary procedures which can result in expulsion and barring from the Campaign.

Finally, we want to make our festivals as fun, welcoming, accessible and inclusive as possible. If you want to suggest improvements, or let us know what we are doing well, please use the 'Feedback and Complaints' form on the CAMRA website at [www.camra.org.uk/feedback-and-complaints](http://www.camra.org.uk/feedback-and-complaints)